

FAIRBANKS' INGENUITY AND HEART MAKES FOR GREATER RELIABILITY

A Note From President Robert J. Hawkins



Alaska AeroFuel President & CEO, Bob Hawkins

Fairbanks is known as the Golden Heart City. Just as the heart sustains life, Fairbanks sustains Alaska. Our state's towering mountain ranges, glaciers, and vast wilderness create natural barriers to ground transportation and increased

demand for air travel. Fairbanks is Alaska's aviation solution, serving as the hub for areas that are accessible only by plane or boat.

Fuel and supplies depart daily from Fairbanks, and Alaska AeroFuel plays a big role. Fairbanks International Airport (PAFA) has not been shut down due to weather for eight winters straight, making it Alaska's most reliable public and commercial airport. This year, Alaska AeroFuel has already handled numerous divers. After enjoying the ease and services PAFA has to offer, the diverted aircraft realize that Fairbanks is the clear choice and now their first choice, especially in winter, for Asian tech-stops.

The 800-mile-long Trans Alaska Pipeline cuts through Fairbanks. As the pipeline's halfway point, Fairbanks provides security and supplies to keep the oil flowing. Without Fairbanks as its hub and

the beginning of the famous ice road, or "haul road" to Prudhoe Bay, the oil would not flow. Surveying for the new gas pipeline from Prudhoe Bay to the Canadian border has begun, too, and Alaska AeroFuel is providing the chase fuel trucks for helicopters performing support.

Home to two military bases, Fairbanks is key to our country's defense. Ft. Wainwright Army Base and Eielson Air Force Base can reach hostile areas in less than eight hours.

Fairbanks is the hub for Interior Alaska and aviation is at the core of it all. With its two local refineries, Alaska AeroFuel has a steady supply of jet fuel. It all makes Fairbanks even more flight-friendly.

From sportsmen's Super Cubs to corporate aircraft with business in Asia, Alaska AeroFuel's in-house Customs, contract fuel, ground equipment,



PAFA's heart for service and vast experience continues to attract more Asian tech-stops and earn loyalty by corporate flight departments from around the world.

climate-controlled hangar, WSI weather, flight planning services, pilots lounge, conference room, crew cars, and onsite rental cars are surely big-city amenities, but service is still king here in Fairbanks. A small town with a big heart and "can do" attitude is one of the many reasons Fairbanks is called the Golden Heart City. Alaska AeroFuel is pleased to be a part of it! Let Alaska AeroFuel be your lifeline on your next trip over the Pacific Rim.

Don't forget free de-icing!

Alaska AeroFuel's strong focus on customer service is evident. We can call or email even at strange hours and they reply almost immediately. The Customer Service Reps are wonderful! That is why Alaska AeroFuel is our preferred FBO for all of our Asian stops. Some facilities focus on appearance first, but if the people are not good to the customers, they will not keep coming back. The folks at Alaska AeroFuel have a nice facility but they also stand above others with their service; that is for sure.

- SAS Flight Department

EFFICIENCY AND ADVANCEMENTS WITH BIG RESULTS AND HIGH ACCOLADES

Serving as Interior Alaska's gateway to the world, Fairbanks International Airport (FAI/PAFA) boasts direct domestic and international passenger and cargo traffic and a nearly three percent annual increase in number of passengers. "We can land any size aircraft at any time, and with CAT II/III ILSs, under virtually any condition," explains Jesse Vanderzanden, FAI Manager.



Airport Manager, Jesse Vanderzanden, details the significant and unique capabilities of FAI to Jan Hannah of Jeppesen on a recent site visit.

FAI has made great strides in NOTAM timeliness and accuracy. FAI is participating in a program allowing its operations staff to enter NOTAMS directly into the federal NOTAM system (FNS) from anywhere on the airfield, eliminating the need to utilize flight service. FAA programmers worked with the staff to ensure the program is operational. FAI is the fourth airport in the country approved to use the system, which automatically translates NOTAMS into ICAO format and provides near-instant dissemination. The program went live at FAI on August 19, 2010.

The new passenger terminal has increased FAI's operational capacity by 20 percent in the gate and ticketing areas and by nearly 50 percent in baggage systems. The small town airport now boasts state of the art systems such as electronic baggage sorting, groundwater cooling, proximal card security, CCTV, and more. Additionally, it consumes nearly 25 percent less resources to operate, saving money and helping to keep rates and fees competitive. The passenger terminal was completed on time and nearly 10 percent under budget.

FAI's state-of-the-art airfield is able to accommodate your every need at

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EFFICIENCY AND ADVANCEMENTS *(Continued from Page One)*

any time and in any weather. In 2009, FAI resurfaced the entire 11,800' main runway and installed a new lighting system, enhanced markings, and a regulator building.



Another example on how size of the town doesn't limit the size of the aircraft PAFA/FAI can service

The pavement rating is now the highest of any runway in the state (PCN 78 F/A/W/T rated DDT 1,100). In 2008, FAI added four cargo hard stands designed for heavy jets at the south end of the air carrier runway. FAI resurfaced and widened Taxiway Alpha, which parallels the 1,800' main runway, in 2006-2007. Just prior to that upgrade, FAI added two "elephant ear" de-icing basins to the north and south of the Alpha, making de-icing operationally and economically efficient.

FAI/PAFA, once again demonstrates how even though located in a rural area, its capabilities are on par with, many urban airports and cannot only meet, but in many cases, surpass your aviation needs.

THE CLEAR CHOICE IN WINTER

As fall came to most of the U.S., winter came to Alaska. Fairbanks again welcomes divers due to weather, runway conditions and closures in PANC. Fairbanks is ready for the season.

PAFAs arid climate and lack of gusty crosswinds ensure more consistent weather conditions enabling it to keep the runways open easier than in other regions and less chance of snow adhering to the runway.

The Airport Operations department monitors the weather forecast. Field Maintenance departments have people on call 24/7 and stay ahead of the weather. During snow events, the field maintenance brooms sweep the surfaces continually until the weather improves.

Jets diverted to PAFA find cold-weather-skilled ramp personnel and convenient, on-site, 24-hour U.S. Customs & Immigration leading most returning to PAFA, now as their first choice.

YOUNG EAGLES LEARN TO MAKE THEIR DREAMS SOAR

This spring, Alaska Aerofuel's hangar and ramp again served as backdrop and inspiration for young aviators throughout the greater Fairbanks area at the Young Eagles, EEA Local Chapter 1129's Annual Pancake Breakfast and Aviation Appreciation Day. Along with pancakes served by local icons and 50-year Fairbanks' aviator, Pete Haggland, activities and displays by local Part 135 operators, outfitters, the AOPA, U.S. military, local Air Carriers and Airmen Associations, and the FAA's Medallion Foundation, a safety organization founded by the late Senator Ted Stevens, were featured.

Aspiring aviators took to the skies in a variety of open-air aircraft and spoke with a wide range of aviation professionals. Rick Weggel, coordinator of the event, noted that moving the event to May combined with Alaska Aerofuel's live operation has helped increase participation in the program.



A Young Eagle gets to take flight in a classic aircraft

During the activities, a corporate jet had a scheduled tech-stop, and its crew and passengers were happy to wander the displays and chat with the youngsters and bush pilots. Never slowing the quick-turn by Alaska Aerofuel's seasoned

team, the children enjoyed watching the corporate jet being serviced on the ramp.

Mr. Weggel added that volunteer "Old Eagles" enjoy mentoring the Young Eagles throughout the year and this was another opportunity to teach the joys and demands of aviation. You can often find "old" and "young" Eagles together restoring a Jenny slated for an upcoming debut or at Fairbanks' Pioneer Air Museum, where you will hear hangar-talk that can only be told by pilots with the skills to fly some of the most amazing terrain anywhere, Interior Alaska.



Organizers prepare a wide variety of aircraft for Young Eagles to dream about flying in their future

THE CLEAR CHOICE

FRIENDS ON AND OFF THE RAMP

“Alaska Aerofuel continues to be one of the best tech stops in the country. We landed, cleared customs and the aircraft was fully serviced in 20 minutes. And that was in the middle of the night (0200)! It was interesting to note all the deviations into PAFAs that night, due to the extremely low visibility in PANC. Truly a great experience!”

Paul S. Maxey,
Manager Aviation Safety
Johnson Controls

Organizers from
Universal Weather &
Aviation thank sponsors
after another successful
annual golf outing
in New York



Attendees of the Northeast
Schedulers & Dispatchers tour
a jet after a nice lunch and
informative meeting



Stansted's InFlite Executive Jet Centre and
Alaska Aerofuel enjoy camaraderie over
breakfast before the FlightSafety golf
outing in Savannah.



International Trip
Planning Services'
staff members get
the latest
information
on the advantages
of PAFAs and
Alaska Aerofuel



Alaska Aerofuel fueller,
Simon Suchland, shows
off his catch of a Dolly
Varden from a summer
fishing outing

